

Shining Light Events Limited

“Concerts at the Castle”

Ticket Terms and Conditions

- 1 These terms and conditions (“Conditions”) apply to any and all tickets (“Tickets”) to Concerts at the Castle due to be held at Lower Castle Park, Colchester on 29th, 30th & 31st, July 2011 (the “Event”).
- 2 The Event is organised and Tickets are issued by Shining Light Events Ltd, Unit 18, Peartree Business Centre, Peartree Rd, Stanway, Colchester, Essex, CO3 0JN (“SL Events”).
- 3 By being present at this Event you consent to being filmed and/or recorded. You also agree not to assert any moral (or similar) rights and give all necessary consents under the Copyright Designs and Patents Act 1988 (as amended) and all other applicable legislation in respect of any film and/or recordings. Please note that we are entitled to make full use of any film and/or recording in all current and future media worldwide without any liability or payment to you, including permitting others to do the same.
- 4 Any person who purchases, holds or uses a Ticket (“Ticket Holder”) acknowledges and agrees that he or she is subject to all of these Conditions.
- 5 In the event of a breach of these Conditions by a Ticket Holder, SL Events or its agents may at their sole discretion: (a) render and declare the Ticket void; (b) refuse the Ticket Holder admission to the Event; and/or remove the Ticket Holder from the Event.
- 6 If a Ticket is declared void or if a Ticket Holder is refused admission to or removed from the Event because of a breach of these Conditions, no money shall be refunded to the Ticket Holder.
- 7 All persons who wish to gain access to the Event must have a valid Ticket.
- 8 SL Events or its agents at the Event shall be entitled, but not obligated, to carry out identity and security checks (including photographic ID checks) upon presentation of the Ticket by a Ticket Holder at the Event. If the Ticket Holder is not on SL Event’s list of intended attendees at the Event (as notified to SL Events by the person(s) that purchased that Ticket Holder’s Ticket at the time of purchase or prior to the Event), SL Events and its agents may, at their sole discretion, declare that Ticket Holder’s Ticket void and SL Events and its agents may refuse that Ticket Holder admission to the Event or remove that Ticket Holder from the Event.
- 9 Neither the Ticket Holder nor any other person (other than SL Events or its agents) is entitled to assign, donate, transfer or otherwise dispose of any rights arising from the Ticket, or the Ticket itself, to any third party, including, without limitation, if the transferee does or intends to:
 - a) sell, resell, expose, offer or make available for sale, auction, donate or otherwise dispose of Ticket(s) in any manner or place whatsoever, including, without limitation, online via an online auction website; and/or
 - b) transfer or use such rights or a Ticket as part of or for any unauthorised:
 - (i) advertising, sales or promotional purposes;
 - (ii) premium give-away, competition, prize draw or sweepstake; or
 - (iii) hospitality or travel package.
- 10 As with all outdoor events there is a possibility of inclement weather. You are therefore advised to be suitably prepared. Concerts will take place in all weathers, although a decision to cancel will be made at the advertised start time.
- 11 Refunds will not be made if a concert is started and later abandoned.
- 12 Except in accordance with paragraph 13 there are no rights of refund or exchange and you acknowledge that the cancellation rights contained in the Consumer Protection (Distance Selling) Regulations 2000 (as amended) do not apply to the services we offer.
- 13 Unless otherwise expressly stated on this website, tickets cannot be exchanged or refunded.
- 14 All details of artists and programmes are correct at time of going to press, but please note these can change at short notice due to illness or unavoidable circumstances.